

Patient Testimonials – NHS and Private Patients

My meeting with Dr Ward was excellent. She was approachable, clear and answered all my questions

Outstanding service, Thank you

I found Dr Ward very helpful and understanding, Thanks

Seen before appointment time. Excellent service. Made to feel at ease

Dr Ward was very reassuring, helpful and provided information. Very good “bedside manner” – easy to ask questions, good aftercare information given

Very quick appointment after referral. Dr Ward was very approachable and clear

Dr Ward was great – really helpful and professional

Prompt and efficient service received from GP and dermatologist. Problem diagnosed and treated at first appointment. Both diagnostic and biopsy reports received within 10 days. Service from consultant dermatologist excellent

The consultant in dermatology was very helpful and patient describing the procedure and giving a sense of security

If only all NHS appointments were like this!

Dr Ward was fantastic in every way!

Excellent care given

I would recommend Dr Ward. She is very knowledgeable and extremely helpful.

Very happy. The Consultant was very generous with her times.

Very good service – out of the world

Excellent treatment. Dr Ward’s communication skills and “bedside manner” are brilliant!!

Pleasant and quick but efficient

Exceptional. Dr Ward gave advice, recommendations and put me at ease with condition

Dr Anne Ward is fantastic

Excellent treatment

Dr Ward is excellent and very helpful. I feel completely at ease with her

Excellent service

Procedure was well executed and I would recommend this service

The lady doctor I saw was excellent. Very thorough and personable

I believe that the treatment received so far has been first class. Having a phone call at home on a Sunday evening from the consultant to rearrange treatment underlines the care and commitment of staff

Very helpful, professional and friendly consultant. Addressed all my concerns plus explained procedures well. Thank you

Most definitely recommend

Big Yes

Very pleased

Very highly recommend

Without any qualms. I was more than happy with my consultation

Excellent

Yes I would recommend your clinic. I was made to feel at ease by the dermatologist which helped to make the procedure less frightening than it could have been

Excellent treatment – could not fault it in any way – thank you so much – Dr Ward was professional, courteous, gentle and lovely!

Yes, I would recommend Dr Ward, and now wish I had been years ago!

Yes, very professional and very helpful

Excellent service!

Very good and informative consultation. Very good aftercare advice

Highly recommended. Always polite plus remains professional at all times.

I have been going to Anne Ward for the past 6 years and I am 100% happy with her service. I find her very professional but very caring and friendly. I would recommend her to anybody requiring her services.

I was so distressed about my skin condition, and Dr Ward reassured me, & gave me practical advice.

Lovely lady, very easy to talk to and explained thoroughly.

I was treated with respect, and my issues were dealt with. I was not made to feel as if I was over exaggerating my problems. Dr Ward a very professional person who was easy to relate to and discuss concerns.

Always been treated with a welcome smile, giving me confidence with any procedure I've been given, a warm and experienced feeling.

Knowledge and attitude inspires complete confidence in advice and treatment programme. Highly recommended. Thank you.

It was pleasure to meet Dr Ward, she was very helpful.

First Class. I tell everybody about this very special service. Thank you very much.

One Word. Excellent

The doctor was extremely helpful and explained everything thoroughly.

Pleasant as always and makes feel very comfortable

This doctor has gone out of her way to fit me in when I have needed an urgent appointment & I have only praise for the care she has given me.

I felt completely at ease with the doctor, especially when I felt so nervous

Doctor was brilliant, made me feel completely at ease, when I left, I felt relaxed, and much better. Everything was explained to me in detail that I could understand. A first Class service. Thank you very much

Very good at her job, gives you confidence.

Comments added by work colleagues

Dr Ward is respected by all her patients, she takes time to listen, and is very thorough with all her examinations, it is pleasant to work with her, and it is always a calm environment in her clinic. The patients are always happy with the consultation when they leave

Dr Ward is an extremely experienced Consultant Dermatologist, always happy to help colleagues with advices. She is a true leader in the dermatology department, with a pleasant and kind personality. She is also extremely supportive.

Dr Ward is very professional and committed to the care of her patients. She is organised and in control of her workload.

Dr Ward works closely with our multidisciplinary team which is unique in that we are community nurses running a leg ulcer clinic in Stafford hospital alongside vascular and dermatology. Dr Ward is excellent at supporting our patients with dermatology problems diagnosing and planning care and jointly evaluating outcomes this allows our patients to have timely and appropriate care. Personally she is very approachable always polite and friendly

Natural leader. Passionate about keeping the department going

I have known Anne as a colleague for 5 years. I have always found her to be a supportive and knowledgeable colleague.

Throughout her time as a Consultant Dermatologist she has been committed to developing a Dermatology service providing a high standard of dermatology care. She has shown strong leadership, especially during her role as Clinical Lead for dermatology. Her good clinical skills and patient care have been well recognised by patients and her colleagues, with whom she has a very good working relationship.

It is always a pleasure to work with Dr Ward, she is very reliable, helpful and organised. Her work is carried out to a very high standard. She is very kind and easy to communicate with and willing to help at all times.

Dr Ward demonstrates great compassion for the success of the service in the best interest of patients. She often takes a lead role in operational and strategic decision making

I am very impressed at how much she has achieved in developing the Dermatology Department with the limited resources she has had and the considerable pressures she has encountered. She has very good understanding of running a service and provides wise words of wisdom. Someone who can think outside the box. I have found her advice and support invaluable. She is also considerate towards her patients. A very valued colleague and clinician.

Dr Ward is extremely professional and a conscientious specialist. She displays true compassion and is always a pleasure to have contact with. She is very co-operative with queries or problems and deals with matters in a timely manner. Dr Ward is so efficient and her clinics run smoothly with complete and utter attention to detail. We only wish other consultants would take a leaf out of her book as we very rarely encounter issues with her patients. She obviously explains the processes very clearly. Dr Ward is always proactive in looking at ways of improvement and encouraging feedback.

Great consultant and colleague. An inspiration to the younger generation!